BENJAMIN HAWKINS

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**Objective**

To obtain an engineering co-op/internship position to further advance my Computer Science skills. Key interests include understanding computers and ways to improve life using computers.

**Education**

**University of Tennessee, Knoxville**

Bachelor of Science, Computer Science, Minor Cybersecurity Dec 2019

Overall GPA: 3.16/4

Departmental GPA: 3.46/4

**Tennessee College of Applied Technology,** McMinnville, TN

Diploma, Automotive Technology Dec 2014

**Acquired Skills**

* Ability to identify and troubleshoot problems in an efficient manner
* Fast learner and driven to action
* Excel as self-starter or team player
* Programming Languages: VHDL, Arm, C++
* Software: Mac OS X, iOS, Microsoft Windows, Unix, Vivado, Codelite, Arduino IDE

**Relevant Coursework**

* Data Structures and Algorithms, I & II
* Discrete Structures
* Probability and Random Variables
* Introduction to Computer Science
* Cyber-Physical Systems Security
* Computer Organization
* Circuits I
* Introduction to Logic Design of Digital Systems

**Professional Experience**

**Night Manager** May 2014 - Feb 2015

Advance Auto, McMinnville, TN

* Educated customers on the benefits of products resulting in surpassing individual performance goals
* Advised customers in person and by phone on how to diagnose specific mechanical issues
* Adhered to customer return policy and resolved issues to maintain customer satisfaction
* Collaborated with technical support to troubleshoot systemic issue with point of sales machines

**Night Manager** Nov 2013 - May 2014

Dollar General, Dibrell, TN

* Accounted and balanced $1-$4k in daily sales prior to securing store
* Coordinated lunch breaks and shifts with other managers and associates to ensure adequate staffing
* Aided other associates and managers with cleaning, stocking, and organizing shelves
* Cataloged and performed routine inventory of products offering better product showcasing and improved product order accuracy